

# original<sup>o</sup> General Terms & Conditions of Sale

## 1. TRADING ADDRESS

ORIGINAL LIMITED  
Unit 52  
Atcham Business Park, Atcham  
Shrewsbury, Shropshire, SY4 4UG  
United Kingdom

Tel. Number: +44 (0)345 5050222  
Fax Number: +44 (0)345 5050223

Email: sales@originaldesign.com  
Internet: www.originaldesign.com

### **Other details:**

Company Registration Number: 04914640  
VAT Registration Number: GB 177 3766 64  
EORI Customs Excise No: GB 177 3766 64 000

### **Bank Details:**

Bank Name: Svenska Handelsbanken

Address:  
Svenska Handelsbanken  
Trinity Tower  
London,  
E1W 1GE

GBP Account: ORIGINAL LIMITED Current Account  
Sort Code: 40-51-62  
Account No.: 22380673  
IBAN No.: GB26HAND40516222380673

Euro (€) Account: Original Ltd Euro Account  
Sort Code: 40-51-62  
Account No. 24091854  
IBAN No.: GB15HAND40516224091854

US (\$) Account: Original Ltd US Dollar Account  
Sort Code: 40 51 62  
Account No: 10658688  
IBAN: GB81HAND40516210658688

## 2. PRICING

(a) All prices quoted are net of VAT. UK mainland orders will be subject to the prevailing VAT rate at the time of despatch.  
Exemption from VAT will only be granted on Export orders when an official order has been received before the order has been processed.

(b) It is the intention of ORIGINAL LIMITED not to alter its pricing or discount structure for a period of twelve months from the date of which this price list was printed.  
However where the need to change or alter the pricing or discount structures may arise ORIGINAL LIMITED reserves the right to change without notice.

(c) Additional carriage / freight charges will apply on all despatched goods. Please refer to Delivery Charges Section.

## 3. TRADING TERMS & CONDITIONS OF CREDIT

(a) Goods are not sold on Credit unless a Credit Account has been approved. For UK Credit Application Forms please enquire.

(b) Goods sold on credit must be paid for within 30 days from the end of the month in which the goods were purchased / invoiced. Failure to comply will result in credit facilities being withdrawn indefinitely. Outstanding Credit Accounts requiring the use of Solicitors to recover Monies will be subjected to all charges arising therefrom.

(c) ORIGINAL LIMITED reserves the right to cancel or refuse Credit Account facilities without reason.

## 4. HOURS OF BUSINESS

8:30 am to 5.30 pm - Monday to Friday.

## 5. ORDERS

(a) Orders will not be processed without an official Order Number.

(b) All orders will be sent by overnight delivery unless stated or otherwise instructed by the ordering customer. (UK mainland only)

(c) Please state clearly which depot or branch the ordered goods are intended for delivery to if applicable.

(d) It is the intention of ORIGINAL LIMITED to ensure speedy deliveries and adequate stocking levels to meet customer demand. Where demand has exceeded stocking levels or special order requirements are necessary it is the intention of ORIGINAL LIMITED to fulfil this demand as soon as reasonably possible.  
Additional freight charges may apply.

(e) Incorrectly ordered goods may not be accepted for credit unless returned without damage or interference and unless a valid goods return number (GRN) has been obtained within 5 working days from the date of delivery.  
To obtain a GRN please contact Customer Services by telephone as indicated in Section 1. Carriage charges will not be credited and handling charges will apply at 10% of the value of the goods.

## 6. RETENTION OF TITLE

All goods shall remain the property of ORIGINAL LIMITED until paid for in full.

## 7. DELIVERIES

All orders placed before 4.00 pm on the day of order will ensure an overnight delivery where stock is available (UK mainland only). Orders placed after this time will be processed the following day. Please see Delivery Charges section for current rates.

## 8. TO PLACE ORDERS

Please telephone: +(44) (0)345 5050222  
or Fax: +(44) (0)345 5050223  
N.B. All orders must be accompanied by an Order Number

## 9. WARRANTY AND GUARANTEE.

(a) For Warranty and Guarantee detail see specific product Service and Warranty Conditions.

(b) For Warranty Claims Process / Claims Reimbursement Procedure / Warranty Repair Menu see specific product Service and Warranty Conditions.

Refer to contact numbers in Section 1 to obtain these if necessary.

## 10. TECHNICAL SUPPORT

For immediate technical support and advice please call:

+44 (0)345 5050222

Operator lines are available from 8.30am to 5.30pm - Monday to Friday.

## 11. DELIVERY SERVICE CHARGES

Available on request.

## 12. LAW & JURISDICTION

This contract shall be governed by and constructed in accordance with English Law and the parties submit to the exclusive jurisdiction of the English Courts.

